## MaserYoga - Yoga Teacher in London

### Yoga Holiday in Salento 2022

## **BOOKING TERMS & CONDITIONS**

All bookings are subject to these Terms and Conditions and in making payment you accept these terms and conditions.

### 1. Payment

A £300 deposit (£500 for single room) will hold your space.

The balance is due 6 weeks before the retreat. If full payment is not received by the due date, I reserve the right to cancel the reservation and retain the deposit.

Payments can be made by bank transfer (preferred option) or cash and are payable in pounds sterling. I also accept payments in Euro. Should you decide to pay in Euros, an email confirming the exact amount, the date due and the account number will be sent to you.

All payments are non-refundable.

I reserve the right to offer discretionary discounts and this does not affect the status of anyone who has paid the full price.

Account details are: Mr. Mauro Serena - Sort Code: 20-29-37 - Account n. 83999912, Barclays Bank.

### 2. Cancellation

If you need to cancel, but find someone else to take your space, I'm happy to refund any payments you have made less a 15% admin fee once I have received payment by the new participant in full.

If I am unable to teach due to unforeseen circumstances, I reserve the right to provide a substitute teacher of my choice. No refunds for payments will be made.

Should I cancel the retreat, I will refund all payments made to me for my teaching and the stay. I cannot accept responsibility for any third-party costs incurred.

## 3. Travel Arrangements

It is your responsibility to organise travel to and from the retreat venue at your own expenses and arrive at the retreat venue in time.

Please arrange appropriate travel insurance that covers the activity of this retreat as well as unexpected cancellation, sickness, losses and all the usual risks.

# 4. Health

It is your responsibility in any yoga session to progress at your own pace and listen to your body. You have knowledge of the risks of injury and you assume all responsibility and liability for any and all injuries you may sustain due to your participation in these sessions.

You further acknowledge that a certain minimum level of physical health, strength, fitness, and flexibility may be required and you represent that you possess the level of health, strength, fitness and flexibility necessary to participate in a yoga class at beginner level. You will let me know if you have any questions about this requirement.

If at any point you feel discomfort or strain, you will let me know and rest.



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It is your responsibility to inform me before your arrival of any allergies or other dietary requirements, injuries, mental or physical health conditions (including pregnancy) and clear participation in the retreat with your doctor. You will inform me of any medical changes that may be relevant.

I reserve the right to reject applicants.

### COVID-19

Advisory note – **Please don't travel if you show signs of COVID-19**; I will not accept any liability for losses and damages due to COVID-19 related issues, however, I will try to move your booking to another date (there may be a difference in price). I may require you to do a test on arrival or demonstrate that you have done one recently. If you show signs during your stay, then I will immediately contact the Italian Health Service for further guidance. You must comply with the requirements in place at the time of travel / stay. Should you need to self-isolate, you will have to find and pay for a place yourself. You may want to purchase a separate insurance to cover for possible losses or disruptions to your holiday due to COVID-19 related issues.

## 5. Liability

Yoga sessions are undertaken at your own risk.

I cannot be liable or responsible for any injury, medical or psychiatric condition, loss or damages, to person or property, resulting from the taking of a yoga session, coming on retreat or any other activities you may participate in (walking, hiking, sightseeing, swimming, etc.).

I cannot accept any liability for cancellations, delays or changes caused by events outside of my control.

### 6. Personal details

The personal details you supply will be stored safely and encrypted either on a hard drive or on a cloud hosting service. If you are interested, I may share your name and your email with the owner of the venue, if you wish to receive information about offers and promotions. I will never share any details with anyone else.

